



VASILIKO
TERMINAL SERVICES

QUALITY POLICY

VTS Vasiliko Terminal Services Ltd provides safe, reliable, cost effective and efficient marine port/ terminal services (operation of tugs – passenger/ mooring boats/ launches and pilotages) and antipollution services. It is our policy to comply with all applicable requirements, including those of our customers, legislation and those of ISO 9001:2015.

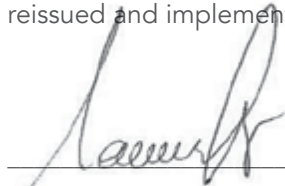
We have developed a management system to control our processes and set targets which will be monitored and measured to continually improve our quality compliance.

Employees and others acting on behalf of VTS Vasiliko Terminal Services Ltd will be made aware of all applicable laws and regulations, related policies, standards and guidelines. Moreover, the management of VTS Vasiliko Terminal Services Ltd has the responsibility to ensure that employees and others acting on behalf of VTS Vasiliko Terminal Services Ltd are properly trained in these laws and policies. Professionals in all areas related to services, operations and workplace safety are available to assist in these matters.

The aims of VTS Vasiliko Terminal Services Ltd can be summarised as follows:

- To continually satisfy our clients based on their requirements (needs and expectations).
- To establish Quality Objectives at relevant levels and functions within the company's departments.
- To monitor, review and analyse the Quality Objectives at planned Management Review Meetings.
- To take appropriate action based on constructive internal and external feedback
- To incorporate this policy into its employees' daily job duties and business decisions.
- To operate and maintain equipment, facilities and processes in a safe manner.
- To participate in training and education programmes to improve compliance, both on and off the job.
- To communicate with management and co-workers about working conditions perceived to be unsafe or hazardous and, as appropriate, stop any operation that we feel is unsafe.

This policy will be made available to all interested parties and VTS Vasiliko Terminal Services requires all Directors, Managers, Officers/ Ratings (crewmember) and employees to fulfil their legal responsibilities and to cooperate in order to ensure the company's continued success and growth. All employees and contractors working for the company will be made aware of this policy and be required to comply with it. This policy will be reviewed and updated (where required) as part of the management review process. Where changes to the policy are made, this will be reissued and implemented.



CEO

15/1/18

Date

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